





15 important things to know

How it works

PetFirst offers you financial protection against high vet bills. With us, you choose how much cover you want, pay the premium and claim when you need it. It's as simple as that. Your policy covers injury, illness and accidents, and you can claim for any combination up to your total limit for the year.

Once you claim, we pay out according to the standard rates and annual limits, less any excess or levy due by you. You can get the full run-down in your Schedule of Insurance and Benefits, but for now, here are the main points to be aware of.

In a nutshell




<p>Pet covered</p> <p>Dogs & cats</p>  <p>Plus discounted rates for multiple pets</p>	<p>Annual limit</p> <p>R5,000 to R65,000</p>  <p>You choose</p>	<p>What's covered</p> <p>Accidents & illness</p> 	<p>For dogs</p> <p>Optical public liability cover</p>  <p>For any damage or injury caused</p>
---	---	---	--



How to pay

<p>Payment options</p> <p>Monthly or annual</p>  <p>It's up to you</p>	<p>Bonus cover</p> <p>One month free</p>  <p>When you pay annually</p>	<p>Payments accepted</p> <p>Debit orders & credit cards</p> 
--	--	--

Waiting periods

<p>1 calendar month</p> <p>For illness</p> 	<p>1 calendar month</p> <p>For accidents</p> 	<p>6 calendar months</p> <p>For cruciate ligament surgery</p>  <p>6 calendar months</p>
--	---	---

PetFirst
Insurance

PetFirst insurance product is distributed by Shackleton life, an authorised financial services provider, FSP: 44723

The Boulevard, Umhlanga, 19 Park Lane, Parkside, Umhlanga Rocks, KZN, 4319
PO Box 2507, Mount Edgecombe, 4301 | Tel: 087 232 7014

MUTUAL & FEDERAL | risk financing
A member of the OLD MUTUAL Group

Underwritten by Mutual & Federal Risk Financing Limited who are a licensed Non-Life Insurer. Reg. No. 1966/10741/06

PetFirst
Insurance

UNDERWRITTEN BY
MUTUAL & FEDERAL | risk financing
A member of the OLD MUTUAL Group

Pet insurance, plain & simple

Choose the right annual cover amount for your pet.



www.petfirst.co.za

Get accident and illness cover for your fur-baby from as little as R99 per month. **No plans. No jargon.**
Just all-inclusive cover for whatever amount you choose.

3 steps & your pet is covered

Check out the options



Move the slider to explore cover amounts and premiums

Choose your cover & desired premium



Decide on the cover and premium that suits you best.

Sign up



Fill out a few details and your pet is insured.

Our mission

About PetFirst

Chances are your pet thinks you're pretty great. Now you can prove them right.

We want all pet parents to have the peace of mind that their fur-baby can get the veterinary care they need, when they need it. For both illness and accident.

There's no-one-size-fits-all when it comes to pet insurance, so we offer cover you can tailor to your pet's needs.

Plus, you can add on a public liability option to make sure you're prepared for almost anything life throws at you.

With PetFirst, you can explore different cover and premium options before you start to help find something in your budget. We guide you through the whole process, and you do it all online. There are no confusing plans, and no hidden extras. Just insurance you can understand.



Happy humans. Happy pets. Happy days.

One premium. Easy claims. Total peace of mind.

For purebreds, pavement specials and everything in-between.

sign up at www.petfirst.co.za



PetFirst
Insurance